



Water Services & Projects

Downer today

We are a leading provider of integrated services across Australia and New Zealand, delivering and maintaining essential infrastructure that enables communities to thrive.

26,000 employees 

\$10.6 billion revenue in 2025

500+ locations 

A network of 21,000 suppliers and subcontractor partners 



**Decades of experience.
Size and scale to deliver
for our customers.**

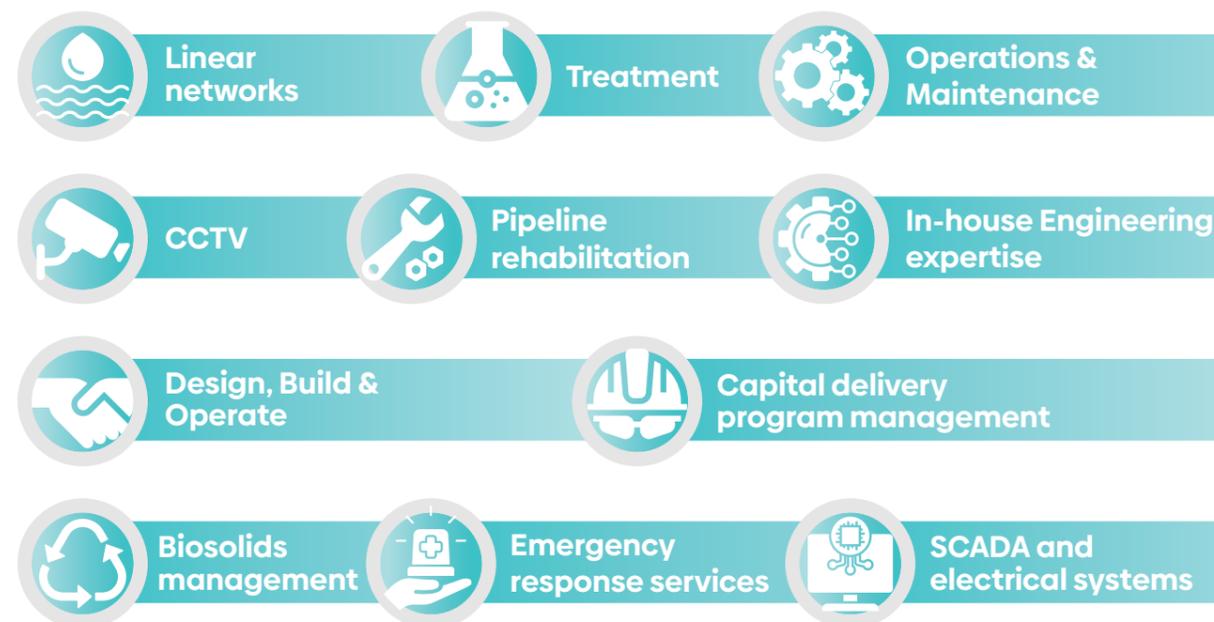


About us.

We're proud to be the largest provider of outsourced water services in Australia and New Zealand.

Our services span the full asset lifecycle, including design, construction, operations and maintenance across water and wastewater treatment, linear networks and process improvement.

Solutions



Award winning projects

Delivering water and wastewater services to more than

14 million people across Australia and New Zealand

Operating and maintaining more than

400 treatment plants nationally

Team of 1100 + across Australia and New Zealand

80,000km water pipelines serviced across AU and NZ

Operational coverage across **17 locations** in New Zealand

\$1.3 billion in projects delivered over the last 5 years across Australia and New Zealand

Our Purpose:

Enabling communities to thrive.

Powered by engineering excellence, Downer is the leading provider of infrastructure and maintenance solutions in Australasia.

We are committed to building strong relationships with our customers, people and communities.

Together, we enable communities to thrive.

Our Promise:

Our customers' success is our success.

Our Pillars:



Safety & Sustainability

Safety is our first priority. Zero Harm to our people, communities and environment is embedded in our culture. We will leave a positive legacy for future generations.



Delivery

We build trust by delivering on our promises with excellence while focussing on sustainability, value for money and efficiency.



Relationships

We collaborate to build and sustain enduring relationships with our customers, our people and communities based on trust and integrity.



Thought Leadership

We remain at the forefront of our industry by employing the best people and having the courage to challenge the status quo.

Our Tikanga

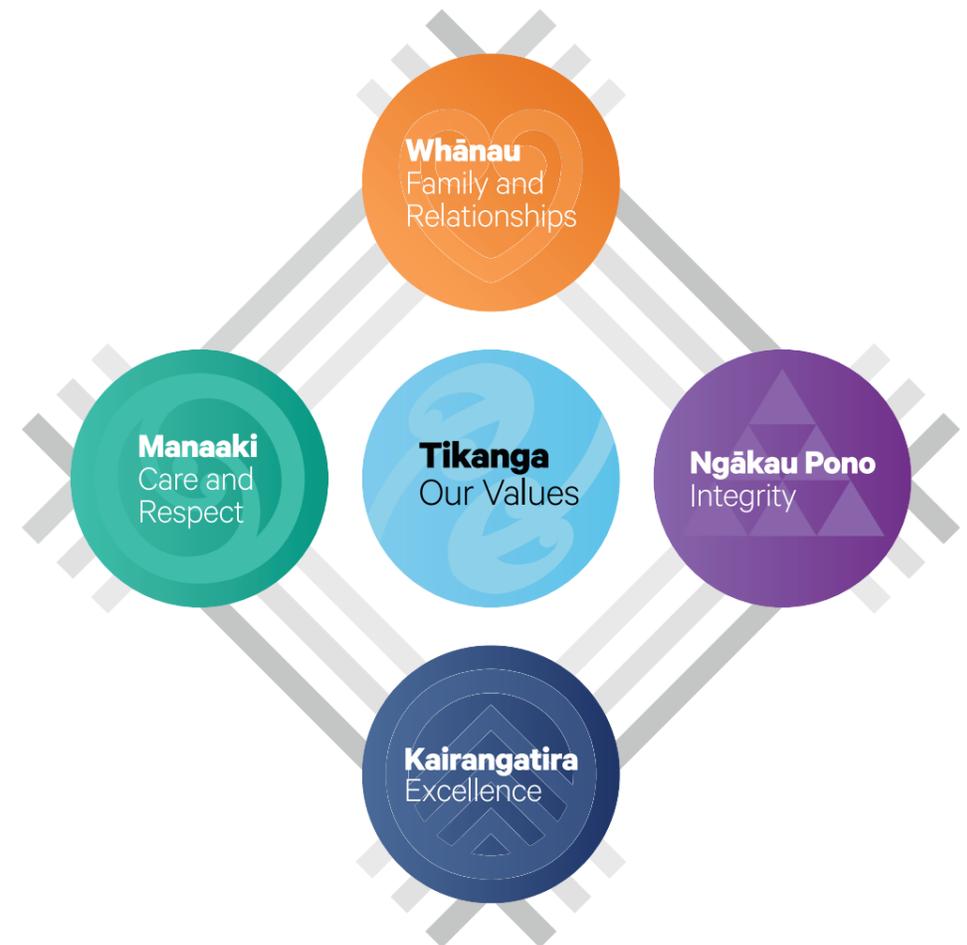
Our Tikanga (values) are an intrinsic part of the way we do business at Downer, and the behaviours we aspire to live by. In the Māori context, the word Tika means correct and so Tikanga means to do things right.

Our values centre around Whānau (Family and Relationships), Manaaki (Care and Respect), Kairangatira (Excellence) and Ngākau Pono (Integrity).

“Tuituia ngātahi mātou ki te mana o te Whānau, te Manaaki te Kairangatira me te Ngākau Pono. Tuituia hei korowai tikanga tuku iho mō tātou.”

“Stitching us together as one are family and relationships, care & respect, excellence and integrity as our cloak of values.”

We pursue excellence through embracing our values and creating a diverse and inclusive environment – so our people can be their absolute best. We keep our promises and do what we say we will to deliver positive outcomes for all.





We help our customers succeed by bringing thought leadership to each stage of the asset lifecycle as we support our customers to design, build, maintain, and operate.



Collaboration

Collaboration is key to building mutually successful relationships and we strongly encourage collaboration early and through all customer and project / contract delivery. This helps to remove and manage risk while seeking best for project outcomes.

Our water teams do this in a variety of ways, from collaborative charters under traditional 3910/3916/3917 contract models, through to full collaborative arrangements under NEC4 or in leading Early Contractor Involvement (ECI).

30 ECIs

completed in the past 10 years.



Early Contractor Involvement (ECI)

The ECI approach is especially valuable for customers to gain early advice from a contractor on buildability and design optimisation. Suited to large, complex or high-risk projects, it affords an integrated team the time to gain early understanding on requirements, which enables robust risk management, innovation, cost certainty and value creation.

Downer New Zealand has completed over 30 ECIs in the past 10 years and increasingly our customers are asking for our perspective on ECIs and the potential benefits to their upcoming projects.

Common areas of values sought by our customers include:

- Incorporating Hazard and Operability Safety in Design workshops to highlight and resolve any process, construction or operability issues that may represent risks to personnel or equipment, prior to construction. Experience shows us that there is a direct correlation between early involvement and the cost of managing health and safety across the lifecycle of an asset.
- Ensuring our customers will always have access to the right talent is essential to success. That's why we see it as our duty to invest in the water industry to raise up the next generation of water specialists through our apprenticeships and Māori leadership programmes.



Value through cost reduction and innovation



Improved speed and agility in delivery



Risk mitigation and change management



People and collaboration



Achieving sustainability outcomes

How we deliver for you.

You can count on Downer's track record as a trusted Tier 1 contractor and leader in the field.

Our national team collaborates with clients and communities to protect Aotearoa's wai (water). We provide safe drinking water to a quarter of New Zealand's population, maintain safe swimming water for our local communities, and work around the clock to resume water services when a weather crisis hits.

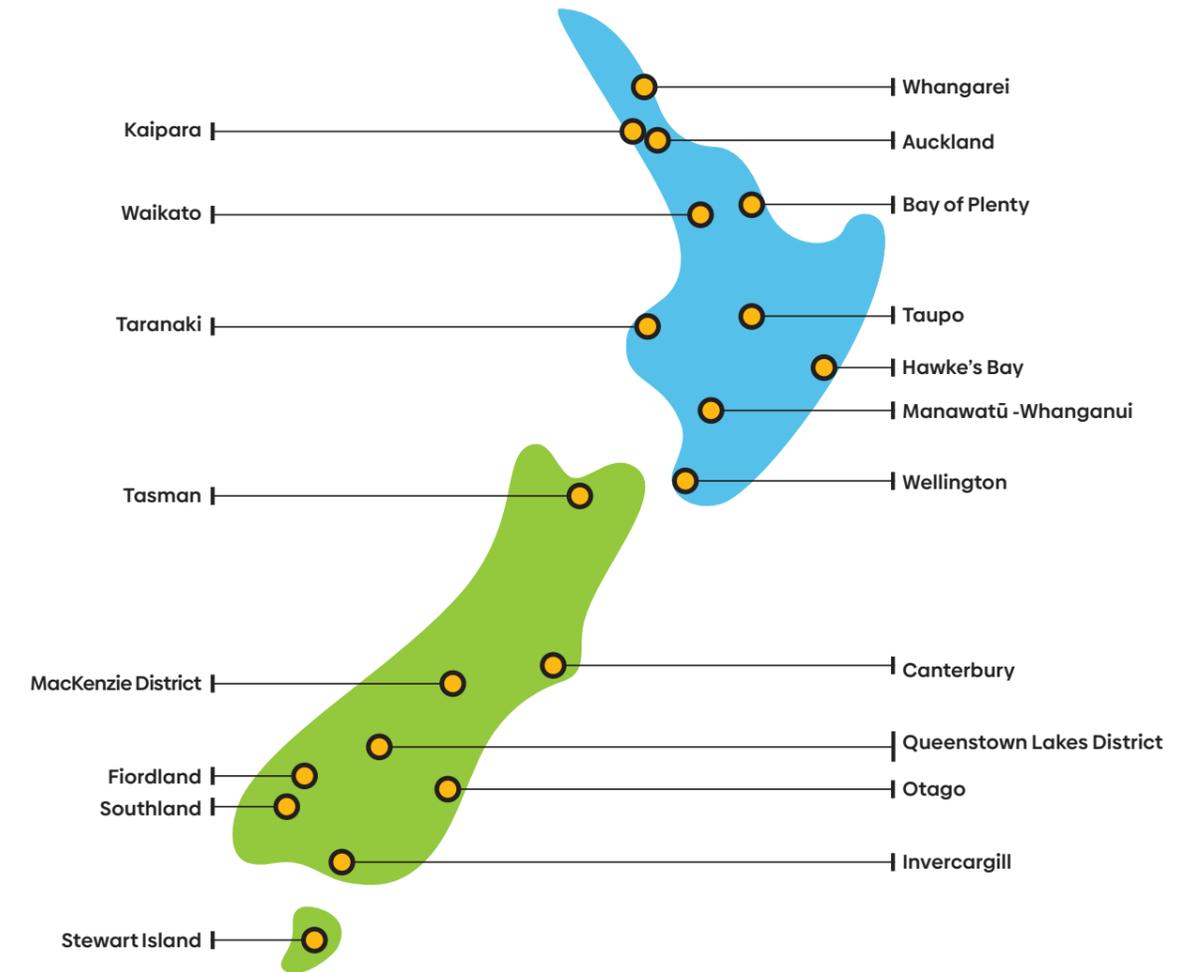
Partnering with cities, rural communities, tangata whenua and industry, our water experts collaborate to engineer fit-for-purpose and future-proofed solutions.

As urban areas grow and environmental regulations are tightened, the water industry faces significant challenges in upgrading and expanding infrastructure to ensure a sustainable supply of clean water, efficient wastewater collection, and the management of stormwater.

Capability by sector	Capability by activity
<ul style="list-style-type: none"> ✓ Water resources <ul style="list-style-type: none"> Dams Reservoirs Stormwater Desalination plants 	<ul style="list-style-type: none"> ✓ In-house Engineering <ul style="list-style-type: none"> Multi-disciplinary design Asset management
<ul style="list-style-type: none"> ✓ Treatment <ul style="list-style-type: none"> Water treatment plants (drinking) Wastewater treatment plants Biosolids gasification Recycled water treatment plants Industrial water treatment plants Waste to energy (W2E) 	<ul style="list-style-type: none"> ✓ O&M contracts <ul style="list-style-type: none"> Planned works Reactive works
<ul style="list-style-type: none"> ✓ Networks <ul style="list-style-type: none"> Drinking / raw water network Wastewater network Recycled water Pump stations 	<ul style="list-style-type: none"> ✓ Three Waters Construction <ul style="list-style-type: none"> Design, Build & Operate Treatment facilities Pump stations Reservoirs Pipe renewals

Where we operate in New Zealand.

A national footprint that spans multiple disciplines and specialist services.



Our clients:



Get to know the Downer difference.

It's what sets us apart from the rest.

Downer's ability to offer customers a comprehensive, integrated solution across the full spectrum of services they require, makes us unique in the Australian and New Zealand markets.

- **Leading provider of complete water lifecycle solutions for water and wastewater networks in New Zealand.** We balance our significant size and scale with our local presence to deliver.
- **Regional delivery capability.** More than just a contractor, we build long-term collaborative relationships with our customers built on trust and transparency.
- **Market leading capability.** Our expertise spans in-house design and engineering capability, technical innovation, integrated OEM partners, and dedicated crews of qualified tradespeople.
- **Proven track record.** Robust risk and governance frameworks ensure consistent and repeatable outcomes for our customers.



What we do

Three Waters Construction

The national Three Waters Construction team delivers critical upgrades and renewals across water, wastewater, and stormwater – keeping essential services flowing when it matters most.

Delivery of complex and critical three waters infrastructure under traditional build only, design and build or design, build and operate arrangements.

Working alongside our maintenance teams, the Three Waters Construction team delivers capital works projects and upgrades for our customers.

Services include:

- Three waters renewals and reticulation upgrades
- Pump station renewals
- Stormwater catchment enhancements
- Water and wastewater treatment facilities
- Reservoirs
- Mechanical and control system upgrades

The team has recently helped to construct and commission new-to-New Zealand wastewater treatment technology, such as thermal dryers and bioreactors.



CASE STUDY:

Porirua Wastewater Retention Tank

Wellington Water, on behalf of Porirua City Council, commissioned Downer to build a large wastewater retention tank located just beside SH59 and Porirua Station to help address the issue of untreated wastewater overflows into Porirua Harbour during rainfall events.

The wastewater retention tank can capture and hold up to 7 million litres of stormwater and wastewater at times of peak flow, then gradually release it at levels the network can carry to the wastewater treatment plant. This will contribute to a healthier harbour and coastal waters.

The project features:

- A 70m x 20m x 7m concrete storage tank half buried in the ground
- 12m diameter pump station, excavated to 8m depth
- 2no. weir chamber structures
- 100m long retaining wall alongside SH59
- 1km of large diameter wastewater pipes
- Associated Mechanical & Engineering scope with 2 large pumps coming from Germany

CASE STUDY:

Bath Street Three Waters Renewals Upgrade

In 2019, Dunedin City Council (DCC) engaged Downer to undertake emergency work on a collapsed stormwater pipeline running through the internal courtyard of a central city café in Bath Street. This aged asset connected into a piped watercourse running under five properties before exiting into an 1890's Brick barrel stormwater pipe on Moray Place. This watercourse had also collapsed in the section under private property which included several heritage buildings.

In collaboration with the DCC and design partners, Downer scoped out a design solution and risk assessment for the complex project, which included upgrading and renewing all three waters assets within Bath Street in 2024.

Challenges and solutions

- **Deep Excavations:** Trenching reached depths of up to five metres, requiring sheet-piled trenches and specialised excavation techniques. Downer designed and installed bespoke shoring methods including the use of a push piler to install sheet piles with no vibration.
- **Congested site with numerous services:** The site was located along a narrow work corridor with multiple historical utilities services underground. During the design process, ground penetrating radar (GPR) and potholing was used extensively to enable the design, but with a risk of unknown and abandoned

services in this old section of town, a hydrovac was used as pre-excitation to mitigate the risk of a service strike with an excavator.

- **Heritage Sensitivity:** The worksite was surrounded by Victorian buildings dating back to the late 1800s. Real-time vibration and tilt monitoring systems were installed to protect these structures during excavation. The monitoring systems were linked to Timescape cameras enabling any events to be compared to activities on site. Downer also used a specialist sheet piler rig to “push pile” the sheet piling and reduce the risk of vibration to buildings
- **Building Trenching:** Trenching through an existing building required structural strengthening and precision installation of 750mm concrete stormwater pipes up to three metres deep.
- **Stakeholder Management:** The site's location in a busy commercial area meant managing foot traffic, business access, and public safety were critical. A robust traffic management plan and extensive fencing were implemented to minimise disruption, and ensure that footpath access was maintained to businesses.

The Bath Street Three Waters Renewals Upgrade was a key step in strengthening Dunedin's infrastructure.



What we do

Operations & Maintenance

Keeping Water Moving – 24/7

Operating in 15 council regions across Aotearoa, our Water Operations & Maintenance team helps keep three waters running reliably for a quarter of New Zealand's population.

Supporting reticulation, treatment and network resilience, our team works alongside asset managers to maintain critical infrastructure with speed, safety and precision.

Services include:

- Water, wastewater, stormwater reticulation maintenance
- Mechanical and electrical maintenance of pump stations
- Treatment plant operations, maintenance and servicing
- Leak detection, closed circuit television (CCTV), hydro jetting, sump cleaning, and acoustic wastewater assessment (SLRat)

- Stormwater network maintenance including tree and channel clearing, inspection work, critical outfall inspection work, stormwater treatment device maintenance
- Reservoir cleaning, mains chlorination and commissioning
- Minor construction: mains renewals, deep excavation, pump replacements, pump station cabinet rebuilds, meter replacement programs, watermain and fire connections
- Emergency response services – helping to keep the network running in times of an adverse weather event

Downer invests in innovative systems to support modern infrastructure asset managers. We provide customers with detailed insights into service requests, reactive works, planned maintenance, and asset data – enabling long-term planning and preventative maintenance.



CASE STUDY:

Tasman District Council Three Waters Operations & Maintenance contract

Downer has partnered with Tasman District Council since 2001 to operate and maintain the region's Three Waters networks and treatment facilities; including 17 water supply schemes, 15 water treatment plants, 44 reservoirs, 7 wastewater treatment plants, 86 wastewater pump stations, 15 stormwater systems and a reticulated network in excess of 1,200km.

Approach

Under a collaborative NZS 3917 contract, Downer and the Council have:

- Improved asset data and compliance through new technologies
- Developed water safety plans to meet regulatory standards
- Supported plant upgrades with whole-of-life input
- Established a local engineering team for integrated delivery

Results

- \$2M saved in four years
- 30% drop in reactive work
- Strong, trusted partnership enabling smarter investment in proactive maintenance and upgrades



What we do

Emergency Response Services

Our Water Services & Projects team is available 24/7 to keep essential three waters services running for local communities during extreme weather events.

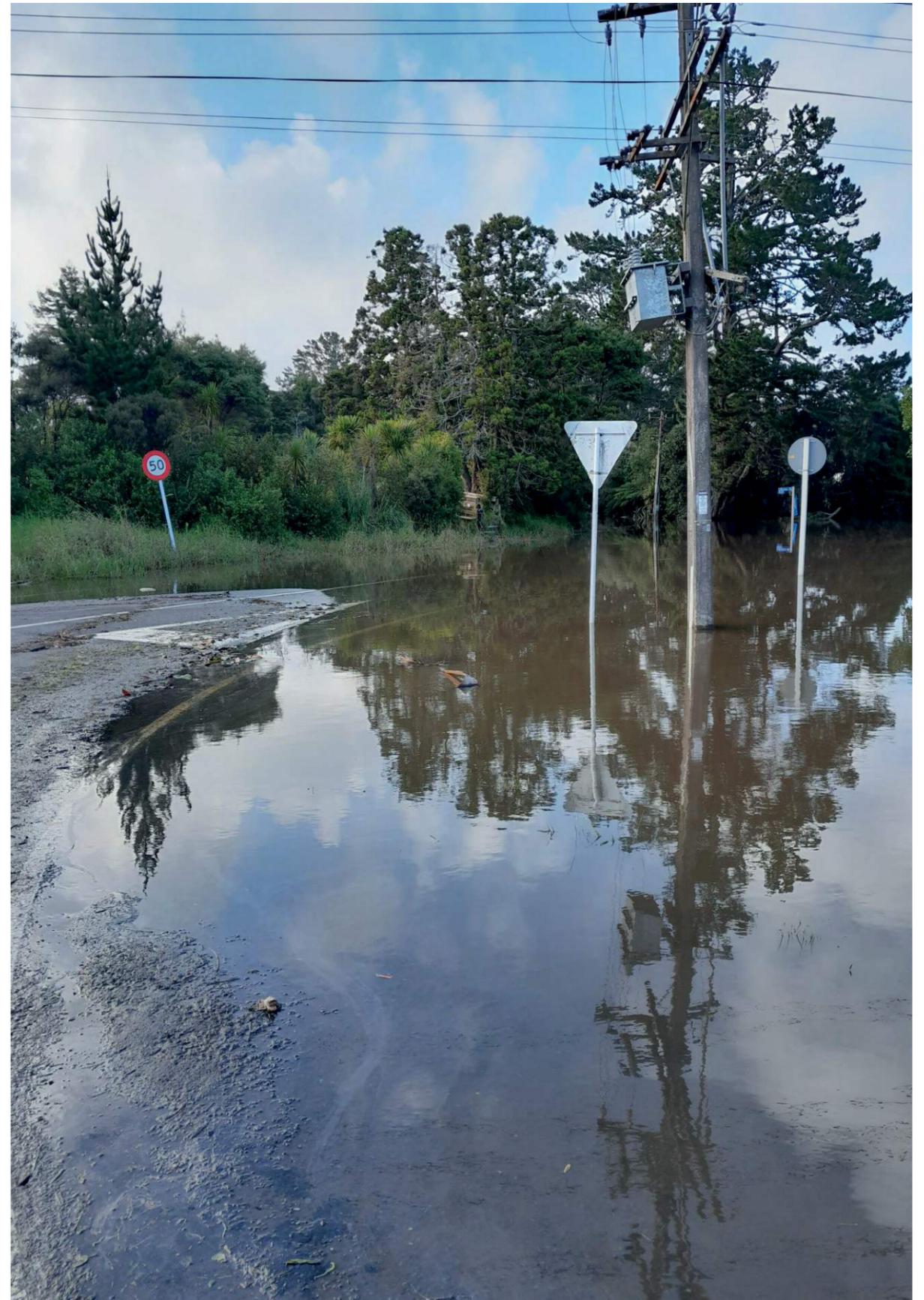
With a deep understanding and sense of ownership over our local networks, our frontline team members respond to widespread water outages and damaged infrastructure caused by these events, helping communities to manage and recover from the disruption to their everyday lives.

We operate with deep network knowledge and real-time data, allowing for pre-emptive actions like checking pumps, managing reservoir levels, and isolating high-risk assets. Field crews are strategically rotated and supported to prevent fatigue, while strong communication channels with local councils ensure coordinated, effective responses.

Services include:

- Coordinating emergency planning with stakeholders to strengthen network weak points
- Managing communications to support operations and field team safety
- Conducting asset checks before and after events to assess risks
- Maintaining wastewater operations
- Preventing stormwater overflows
- Safeguarding drinking water with temporary supply solutions
- Repairing and recovering damaged water infrastructure

Downer's emergency response isn't just reactive - it's resilient, people-focused, and built on trust, experience, and operational excellence.



What we do

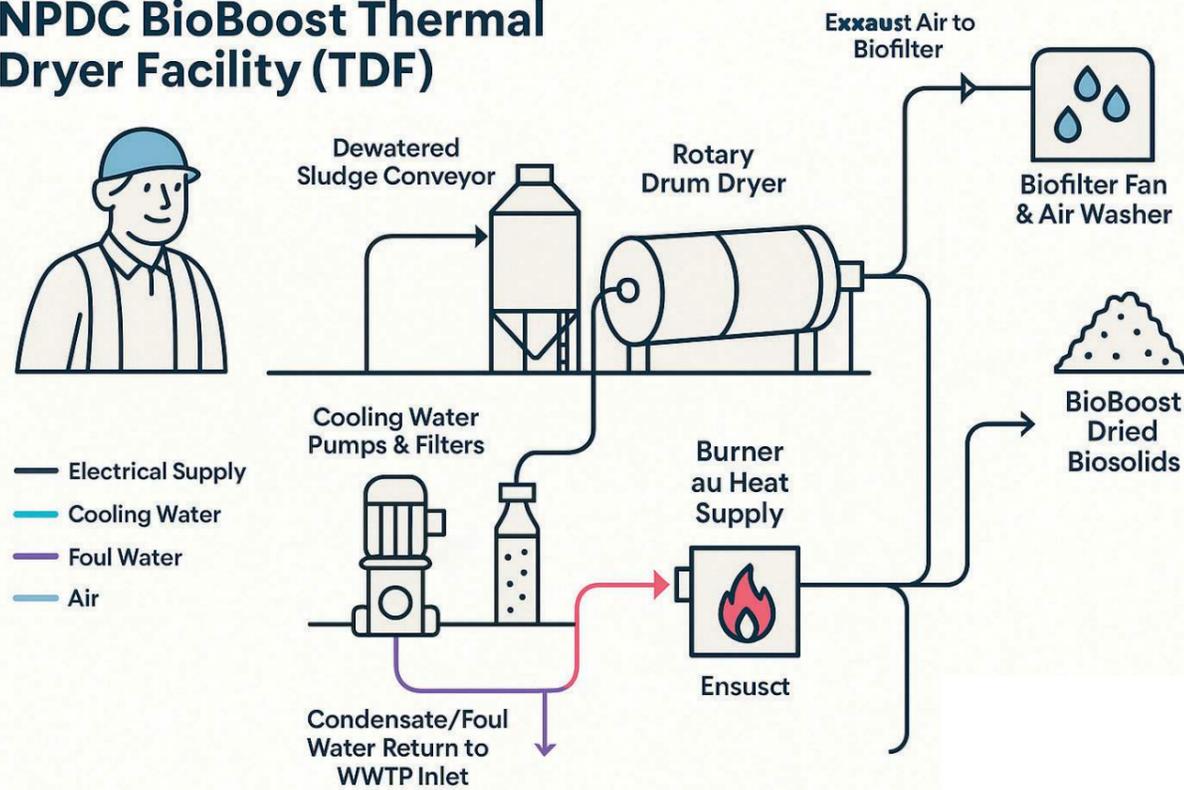
Biosolids Management

Downer has experience in designing, constructing and commissioning thermal drying plants for wastewater treatment biosolids.

The process of drying biosolids, compared to just removing water (dewatering), can reduce the amount of waste that needs to be disposed of by 80–90%. It also creates a stable product that's easier to handle, can be reused, such as fertiliser, or used in advanced thermal processes like pyrolysis or gasification. These processes can generate the heat needed for drying and produce biochar – a valuable byproduct.

Drying and thermal treatment can be added to existing anaerobic digestion systems or used on their own as a more sustainable way to treat biosolids, with added benefits like reducing volume and destroying contaminants.

NPDC BioBoost Thermal Dryer Facility (TDF)



CASE STUDY

New Plymouth Thermal Dryer

Downer is currently partnering with the New Plymouth District Council to futureproof wastewater services for locals, introducing New Zealand's first thermal dryer facility to run off a blend of hydrogen and gas. This facility will replace the current wastewater treatment plant

in New Plymouth and uses advanced technology to dry sludge and turn it into fertiliser that can be used for land rehabilitation, helping us close the loop on waste.

Downer has also been awarded a contract to design and build a wastewater treatment plant replacement sludge dryer in Seaview, Wellington with Wellington Water.



What we do

In-house Engineering

Downer is supported by a team of Engineers who provides a range of engineering solutions across the asset lifecycle, including operational systems and technology. These Engineers are embedded within our contracts, adding real value during the planning and design stages of any project.

Services include:

Build Projects

We support construction teams throughout construction projects, especially during key stages like commissioning through:

- Preparing management plans, methodologies, and work programmes
- Providing site set-out and as-built data
- Developing inspection/testing plans and quality documents
- Monitoring construction, commissioning, and final testing

Operations, Maintenance & Renewals

We deliver technical support to network and treatment plant teams through:

- Network issue resolution using tools like Sewer Line Rapid Assessment Tool (SL-RAT), CCTV, and Pole Cam

- Maintenance planning with reliability-centred principles
- Plant performance optimisation
- Preparing O&M manuals, water safety plans, and audit documentation
- Condition assessments for asset viability and compliance
- Supporting minor capital works and pipe renewals

Operational Technology & Business Systems

Our technical team delivers system support through:

- System architecture and engineering
- App development using Microsoft tools
- Power BI reporting and dashboards
- Data analytics via Water DNA
- AI camera tech, IoT devices, and cloud platforms

For complex designs, our design managers and mature management systems bring rigor to the design process ensuring that quality checks are carried out throughout the process.



What we do

Electrical Services

Our Electrical Services team provides expert electrical and instrumentation services for water and wastewater industries, including system design, switchboard manufacturing, fault troubleshooting, and 24/7 emergency support.

Services include:

- Electrical Installations & Maintenance
 - Design, installation, and maintenance of electrical systems tailored for water treatment plants, pump stations, and wastewater facilities
- Switchboard Manufacturing & Upgrades
 - Custom-built main switchboards, motor control centres (MCCs), and distribution boards
 - Retrofitting and modernisation of ageing switchboards to improve reliability and safety
- Instrumentation Services
 - Supply, installation, and calibration of process instruments, including flow, pressure, level, and analytical instruments
- Fault Finding & Troubleshooting
 - Rapid diagnosis and rectification of electrical and instrumentation faults
 - Expertise in SCADA, PLCs, and field device diagnostics

- 24/7 Callout & Breakdown Services
 - On-call technical support and emergency response for critical water infrastructure
 - Fast mobilisation to minimise downtime and ensure operational continuity
- Variable Speed Drive (VSD) Installation & Programming
 - Installation and commissioning of VSDs to improve energy efficiency and process control
 - Programming and integration with automation and control systems
- Cabling & Cable Management
 - Structured and labelled cable installations for low-voltage power, control, and instrumentation
 - Cable tray, conduit, and underground cable route planning and execution
- EICA Systems (Electrical, Instrumentation, Control, and Automation)
 - Full lifecycle delivery of EICA systems for water and wastewater applications
 - Design, integration, and commissioning of control systems including PLC, RTU, SCADA, and telemetry



Futureproofing our customers' assets.

PipeTech, a Downer company, is a trusted provider of trenchless pipeline repair and rehabilitation.

With renowned in-house expertise, end-to-end services and cutting-edge capabilities, PipeTech embraces advanced technology to maximise the life and reliability of our clients' assets.



Berolina - CIPP (Cured in Place Pipe)

PipeTech specialises in Berolina - CIPP a jointless, seamless, pipe within a pipe with the capability to rehabilitate assets and gravity (sewer) pipelines with minimal diameter reduction.

It involves a glass fibre reinforced structural liner that is cured-in-place using Ultra Violet light and is one of several trenchless rehabilitation methods used to repair ageing pipelines.



TUNNELINE

PipeTech provides its proprietary TUNNELINE® structural reinforced-concrete lining system, the unique and versatile system for structural remediation on pipes, culverts and tunnels with a design life of more than 100 years.



Sliplining

PipeTech offers both continuous sliplining and segmental sliplining. Sliplining is primarily used for the renewal of water, sewer or stormwater pipes where the loss of capacity is not a major issue.



Robotics and pointlining

PipeTech have a fleet of pipeline robotic trucks operating throughout Australia and a team of skilled and competent operators who ensure high productivity and efficiency in clearing blocked sewers.

Our point-lining method is a time-tested and highly regarded localised pipeline repair product for gravity pipelines.



CCTV Inspection & Reporting

Our advanced Closed Circuit Television (CCTV) technology capabilities provide an accurate assessment of pipe assets, allowing us to determine the condition and serviceability of an asset.



Civil Maintenance & Repair

PipeTech provides the complete suite of pipe and structural refurbishment services, including dig and repair and manhole rehabilitation to water authorities, councils and industrial clients.

We have the capability to repair diameters ranging from
80mm up to 5,000mm.

Downer Social Impact Programmes and Initiatives

LEADERSHIP & DEVELOPMENT

Te Ara Whanake

Providing leadership training for Māori - both internally and externally through our supply chain.



Te Ara Māramatanga

To increase knowledge and understanding of Māori culture and Tikanga, for our non Māori employees. A noho marae 36 hour experience.

Te Whanake Timatanga*

Providing Māori employees within Downer the opportunity to study for an NZQA Level 4 and above qualification.



NEW CAREER PATHWAY PROGRAMMES

Downer Ready & Trades Ready*

Employment and transition support into the infrastructure and construction industries for individuals joining Downer or Downer's supply chain.



YOUTH SPECIFIC DEVELOPMENT

Tētēkura*

This is a unique programme to recruit, support, and develop rangatahi to successfully transition into the workplace, gain qualifications and access career opportunities.



SECOND CHANCE EMPLOYMENT

New Horizons*

Downer has a Memorandum of Understanding with the Department of Corrections nationwide supporting individuals with a previous criminal history and/or currently serving a community-based sentence/released from prison into suitable job opportunities around the country. These participants receive a high level of pastoral care and goal-focused coaching.



Lifestyle Programme

Individuals facing employment barriers because of previous concerns and/or convictions related to Alcohol and Other Drugs are supported into employment opportunities across the country. These participants receive a high level of pastoral care, regular testing, and support from a specialist Mental Health and Addiction clinician.



IN-WORK SUCCESS

In-Work Success

This support transition into the workplace sits across these programmes to increase the potential for success in employment.



Key (primary focus but not limited to)

- Provides support
- For Pasifika
- Provides mentoring
- For ex-offenders
- Provides upskilling opportunities
- For youth
- For women
- For the unemployed
- For Māori
- Supported by the overarching In-Work Success programme

Our programmes are supported through partnerships with Ministry of Social Development and Te Puni Kōkiri.

Shaping the future of the Water industry

Downer's talented Water leaders provide mentorship and share knowledge with the next generation of water professionals - to ensure longevity and a sustainable future for the industry.

We are committed to shaping the future of the water industry by investing in the development and training of our people. Through a combination of hands-on experience, structured graduate programmes and apprenticeships, Downer provides emerging talent with the skills, qualifications and exposure needed to thrive in the Water sector.

By working on real-world infrastructure and water treatment projects, trainees gain valuable insights into sustainable water management, cutting-edge technologies, and industry best practice. Downer's focus on mentorship, continuous learning, and innovation ensures that its workforce is not only prepared to meet current challenges, but also equipped to lead the industry into the future.

Employee Career Profile Kemble Slotemaker

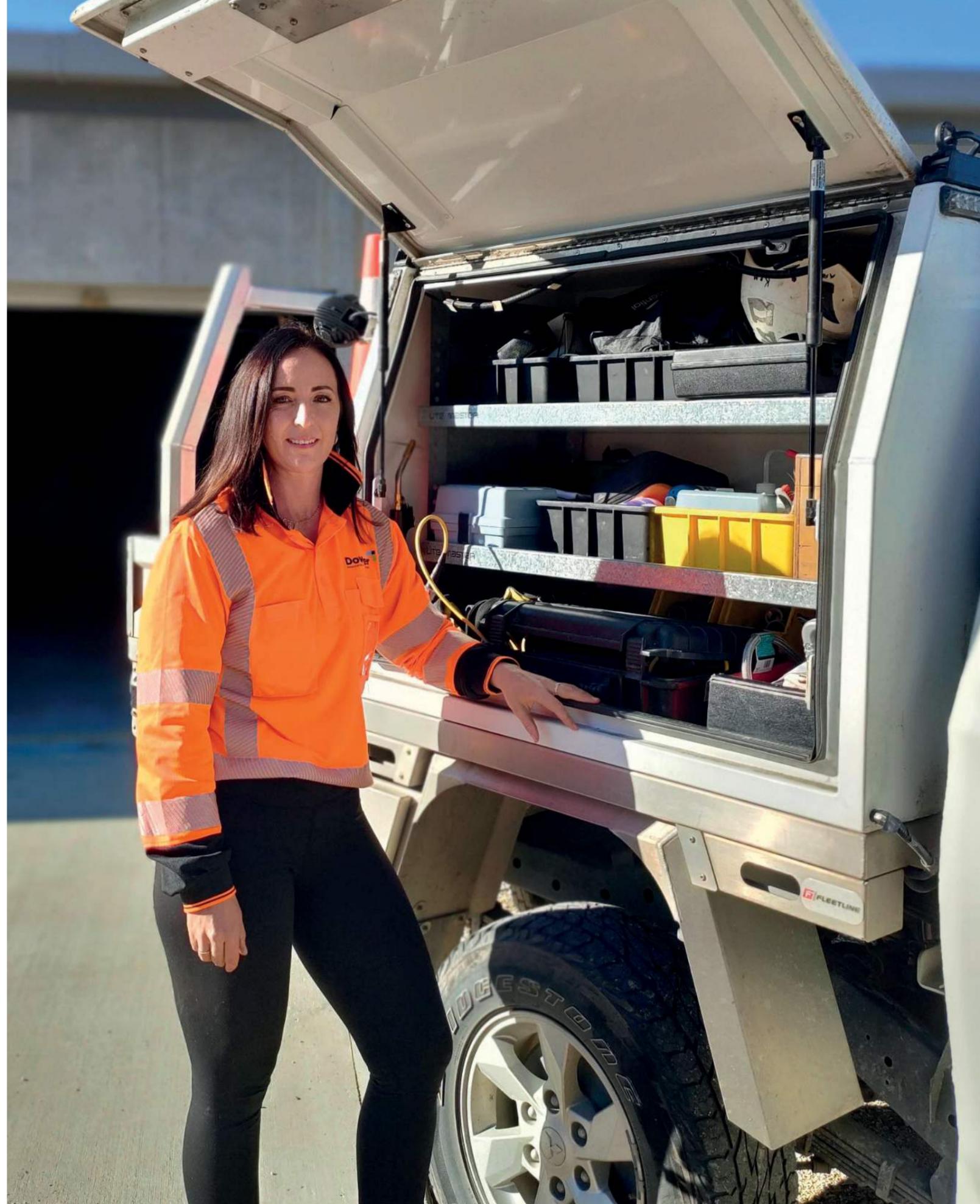
Nelson-based Water Serviceperson Kemble Slotemaker began her water industry career in 2019 as a temp with Downer, working on a restrictor clean and inspection contract. There, she learned to service rural water restrictors, ensuring consistent clean water flow to local communities. Mentored by senior staff, she also gained valuable experience in routine maintenance.

In 2020, Kemble became a full-time team member of Downer's Routine Maintenance & Asset Management team and completed a two-year Water Apprenticeship through Connexis in 2022. Her training included hands-on fieldwork, earning her water certifications, and studying hygiene and water reticulation.

In 2024, Kemble's talent was recognised at the Water New Zealand Excellence Awards as the Water Trainee of the Year.

Drawn to the mobile nature of the role, Kemble is now pursuing a New Zealand Certificate in Drinking Water Treatment with a focus on Multistage Processing. This covers managing treatment plants, equipment monitoring, and water sampling to meet national standards.

Beyond her professional dedication, Kemble is a proud mother of three and driven to lead by example, showing her children that hard work and pride in one's work can achieve anything.



Putting people first.

We are committed to creating a workplace where everyone goes home safely, every day.

Through rigorous safety standards, proactive risk management, and a culture of accountability, we empower our teams to make safety a shared responsibility.

Because nothing is more important than the wellbeing of our people, partners, and the communities we serve.





THE **Downer** standard

system

The Downer Standard



Process
Application



Consistent repeatable outcomes for customers

Delivery Governance
Management

Best practice project management is in our DNA.

Downer's Delivery Management Methodology (DMM) shapes how we operate and deliver value to our customers.

It serves as a guiding framework for effective delivery, establishing governance and leadership standards that ensure consistent and repeatable outcomes for our customers.

Drawing from established project and contract management practices, the DMM is adaptable to business-specific capabilities while aligning with the unique requirements of our customers and legislative standards.

Locals supporting locals

We're local people, proudly working in our own communities to serve the families, businesses, and neighbours we know and care about. Our team understands the unique needs of our area because we live here too – and we're committed to delivering a reliable, friendly service that enables our community to thrive.

Teaming up to keep Taupō beautiful

Our incredible Three Waters team in Taupō recently joined with Taupō District Council to take part in Keep New Zealand Beautiful's annual Clean Up Week in September 2024.

Together, the team worked hard to make a real difference to their local Taupō community and picked up an impressive 35 kilos of rubbish in under an hour!

It was a perfect example of teamwork, and strengthening our partnership with our client while reinforcing our shared commitment to sustainability, and community wellbeing.



Growing Together, Tauranga Water help cultivate local Omanu Community Gardens

Our Water team in Tauranga recently collaborated with Tauranga City Council to help establish the local Omanu Community Gardens, turning unused land into a space where residents can grow their own vegetables. These gardens are designed to foster sustainable living and strengthen community bonds by providing a shared space for gardening enthusiasts and those eager to learn.

In September 2024, our team played a pivotal role in bringing these gardens to life by installing the water irrigation system (pipes underground), as well as upstands with connected hoses, making it easy for gardeners to access water and tend to their plots efficiently.

This initiative is about more than just gardening. It's about empowering the local community to take control of their food sources, promoting sustainability, and creating a communal space where knowledge and produce can be shared. The gardens will serve as a hub of activity, education, and collaboration.





Energy & Utilities Water

Downer New Zealand Water Services & Projects

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Whakatauki

Whakatauki Ko te whānau, ko te manaaki, ko te kairangatira, ko te ngākau pono ngā tikanga tuku iho hei korowai mo tatou. Ko te Kauri i whakawhiwhi haumarū, ko te Rimu i whakawhiwhi taonga, ko te Tōtara i whakawhiwhi whanaungatanga, ko te Kahikatea i whakawhiwhi whakaaro matakite. Ngā pou e whā i aumangea ai te whakatauki 'Mā te whanaungatanga ka angitū'. Hui e! Taiki e!

We are held together by our closely held values of family and relationships, care and respect, excellence and integrity. The Kauri connects us to Safety, the Rimu connects us to Delivery, the Tōtara connects us to Relationships and the Kahikatea connects us to Thought Leadership. These are our four Pillars upon which we build 'Relationships creating success'. United and ready to move forward!

